Step 5: Adapt and Scale

Part 1 – Time to reflect and refine

Congratulations on delivering your pilot! Welcome to Step 5, where you think about how to adapt and scale.

Firstly, it is time to reflect on what went well and what did not go as planned or did not go as well as expected. This information will give you valuable insights to inform future intervention planning and decision-making. By the end of this worksheet, you will have a practical resource for yourself and others, which will outline successes and opportunities for improvement, and show the reasoning behind it.

Intervention Pilot – Lessons Learned and Improvement Planning

Execution	
What went well?	What didn't go well?
Think about the little things as well the more obvious	Think about the little things as well the more obvious
Resounding successes	Complete disasters
Hopefully there are some of these	Hopefully there are not too many of these, but if there are, it is a great opportunity as they often give rise to great insight and rapid learning.

EAST reflection		MINDSPACE reflection	
Use these frameworks to note down ideas for improvement			
Could it be Easier?		Messenger	
Could it be more Attractive?		Incentives	
Could it be more Social?		Norms	
Could it be more Timely?		Defaults	
Considerations for scaling		Salience	
		Priming	
		Affect	
		Commitments	
		Ego	

Results	
Positive results	Negative results
Think about the little things as well the more obvious	Think about the little things as well the more obvious
Surprises	Unintended consequences

Performance against Key Performance Indicators

Suggested revisions to Key Performance Indicators

Suggested evaluation improvements

Opportunities

Great work on completing Worksheet 9.

Just one more step to go!

Your progress:

